

Your Partner For A Stronger Arizona

Arizona Refugee Resettlement Quarterly Meeting

March 2017



FFY 2017

Refugee Arrival Summary

Asmeen Hamkar
Deputy State Refugee Coordinator



National Arrival Updates

- 38,225 refugee arrivals as of March 23, 2017
- 42,725 refugee arrivals expected by the end of April
- Arrivals mainly from DRC, Syria, Iraq,
 Somalia, Burma, Ukraine, Bhutan, Iran and
 Afghanistan



Year-to-Date Arrivals - Top Five Countries

MARICOPA COUNTY						
Country	Total	Grand Total				
DRC	430					
Cuba	289					
Iraq	247	1,300				
Somalia	170					
Syria	164					

Year-to-Date Arrivals - Top Five Countries

PIMA COUNTY						
Country	Total	Grand Total				
DRC	181					
Somalia	86					
Syria	54	385				
Iraq	35					
Ethiopia	29					



Arizona Total Year-to-Date Arrivals

Maricopa 1,622

Pima <u>481</u>

Total Arrivals 2,103



Standing Updates: Refugee Health

Stella Kiarie Refugee Health Coordinator

(602) 364-3592 stella.kiarie@azdhs.gov

Standing Updates: Refugee Health Screening

Maricopa County Refugee Health Statistics November 1, 2016 - February 28, 2017

- Scheduled for Domestic Medical Screening: 1,810
- Completed Domestic Medical Screening: 1,721
- Completed within 30 Days: 753
- Referred to Behavioral Health Services: 18

Standing Updates: Refugee Health Screening

Pima County Refugee Health Statistics November 1, 2016 - February 28, 2017

- Scheduled for Domestic Medical Screening: 486
- Completed Domestic Medical Screening: 478
- Completed within 30 Days: 13
- Referred to Behavioral Health Services: 19

Refugee Health Promotion Updates

Adjustment Support Groups

- **»** 3 completed in November-January within school settings
- **»** 4 currently within school settings starting
- » 2 current women's group
- **»** 4 future groups

Behavioral Health Request for Grant Applications

Provider Training and Provider Outreach



March 29, 2017

Arrival Trends

- ► FY 2017 Target arrivals: 425
- ► FY 2017 Target arrivals as today: 213
- Year to date arrivals: 168
- This Quarter 38
- December 10 , January 15 , February 13
- Syria (37%), DR Congo (5%), Iraq (37%), Burma (8%),
 Eritrea (5%), Iran (8%)
- Increase from Syria , Iraq, none from Afghanistan, Bhutan, Pakistan, Central African Republic.
- Secondary migrants and transfers: 3
- Out-migrants: 2
- Asylum seekers: 2

Employment Statistics FY 2017

Dec 2016 – Feb 2017

Assistance	MG	Refug	ee Progran	n (RP)	
Type	MG	RCA	TANF	NC	
Employable	8	7	8	0	
Caseload		•			
Employed	6	4	5	0	
Average					
Hourly	\$10.30		\$10.11		
Wage					
90-Day			100%		
Retention			10070		
180-Day	100%				
Employment	100/0				

Challenges: Responses

- ► Employment: On-going employer identification, Skill Development Classes
- Capacity of new team members: staff training (ECDC on-line training)
- ► Financial: Laid off 3 staff members, Decrease working hours to 30 hr/wk

New Opportunities

- Expanding apartment options
- ► Increased donations: most apartment setups, 12 bikes, 7K USD donated by Deseret Industries and 7K USD by LDS
- ► Economic opportunities: Women Empowerment Group, Child Care Program, Skill Development Classes (housekeeping and Janitorial)

Community Consultation

- ► Faith groups: Churches, American Muslim Women Association
- Agency staff: DES, Department of Health
- ► Glendale and Phoenix Police
- Schools
- Community organizations
- Business partners
- Financial institutions

Thank you!



Catholic Charities Community Services of Phoenix

Resettlement Trends

Resettlement Trends



Refugee Resettlement:

- FFY 2017 Began Oct. 1, 2017
- 700 Refugees initially expected to be resettled, revised projection now <u>391</u>
- Current have resettled 274 refugees as of 3/13/2017

Resettlement Trends



- Majority of arrivals from Congo, Iraq, and Somalia
- Increase in *attached refugee minor* (ARM) cases: refugee children arriving without biological parents, "attached" to siblings and relatives.

• These cases involve assisting family to obtain legal guardianship of minor, explanation of responsibilities, specialized follow-up and assessments with minor.

Resettlement Trends



Cuban Haitian Entrant Program (CHEP):

- 180 Clients anticipated for FY 2017
- 58* clients received YTD

* "Wet Food Dry Foot Policy" was rescinded, majority
 of clients entering are Cuban Medical
 Professionals/Personnel (CMPP)

Asylees, Secondary Migrants



Walk-Ins for Oct-Dec 2016:

• Asylees: 1 case: single female from Rwanda with acute medical needs.

- Non CHEP Cuban/Haitian cases: 85 Cases with 105 individuals.
- Secondary Migrants: 13 Cases with 26 individuals from:
 California, Florida, Georgia, Oklahoma, New York, Texas,
 Utah, and Virginia

ORR Cuban-Haitian Program



New trend of "surge" of Haitian border entrants

- These are Haitian nationals who were primarily working in Brazil on the Olympic stadium, where now in addition to the aftermath of Hurricane Matthew, are being trafficked up to California and the Arizona border, with San Diego having largest impact of entrants, although Arizona has some also.
- Several families are being released and arriving to Phoenix, mostly women and children with men continuing to be detained, all are in removal proceedings.

Employment Data: Dec-Feb.



Assistance		Refugee Program (RP)		
Туре	MG	RCA	TANF	NC
Employable Caseload	55*	114	52	15
Employed	48**	64	27	9
Average Hourly Wage	\$10.39	\$10.52		
90-Day Retention		94%		
180-Day Employment	87%	*Cases that reached 180 days in Match Grant December 2016 to February 2017 **Self-sufficient cases at day 180		

TAG D Program



- Intensive employment program for refugee & other eligible beneficiaries who are between 6 months and 5 years of DOA and experiencing compelling barriers to self-sufficiency.
- Two Tracks: Incentive Program & On-the-Job Training Program
- Program Coordinator partners with VOLAGs and mainstream service providers resources to help clients achieve economic self-sufficiency

TAG D Program



Target Population:

- Single parents
- Youth 18-25 in need of part-time income to provide economic support to families or supplement independent living cost
- Refugees with physical disabilities and/or behavioral disorders
- Former or current TANF recipients affected by reduction in lifetime limit to 12 months



Preferred Communities Program



- Medical coaching
- Affordable housing
- Guardianship for attached minors being reunited with family
- Budgeting, including travel loan repayments
- Monthly women's drumming and sharing sessions held in

partnership with Refugee Focus





Faith Based and Community Support







St. Helen Catholic Church

Refugee Program Parish Appeal January 14th & 15th

Raised \$5,392 on behalf of the Refugee Program!





Upcoming parish appeals.....

St. Elizabeth (March 11th & 12th)

St. Clare of Assisi (March 18th & 19th)

St. Benedict (March 25th & 26th)

Holy Cross (April 29th & 30th)

St. James (June 10th & 11th)

St. Agnes (June 17th 18th)

*many more to come!





New *Refugee Ministry Volunteer* Group began working with their first family:

St. Francis Xavier Catholic Church

This *Refugee Ministry Group* has started working **One-on-One** with a newly arrived refugee family! The (4) month partnership will center on **job readiness, maintaining employment,** and **ongoing orientations about living an independent life in**America!



Refugee Ministry Volunteer Group began working with their 2 ND family:

St. Benedict Catholic Church

This *Refugee Ministry Group* has started working One-on-One with a newly arrived refugee family! The (5) month partnership will center on **job readiness, maintaining** employment, and ongoing orientations about living an independent life in America!



This *Refugee Ministry Volunteer* Group began working with their 4th family:

St. Patrick Catholic Community

This *Refugee Ministry Group* has started working **One-on-One** with a newly arrived refugee family! The (5) month partnership will center on **job readiness, maintaining employment,** and **ongoing orientations about living an independent life in**America!



Ongoing Refugee Ministry Volunteer Group:

- Notre Dame High School
- "Women of the Word and Works of Mercy"
- Continues to sponsor a new family every month
 - Furniture for families of 4 or 5
 - New beds for the family
 - House hold items







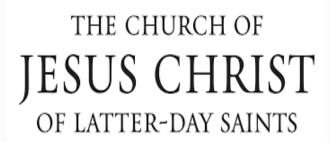
Catholic Charities

L.D.S (Bishop's Where House)

Large Donation

Hygiene & Cleaning Supplies

Proving support for new arrivals





Community Engagement: Building Relationships in Arizona

Catholic Charities

L.D.S (Deseret Industries)

Large Donation

New Beds & Metal Frames

Proving support for new arrivals





Community Engagement: Building Relationships in Arizona



St. Scholastica

Big Welcome to Bachelor of Social

Work Students Interning with the Refugee

Program



Community Engagement: Building Relationships in Arizona



Big Thank you to The Welcome to America Project for their amazing ongoing support serving (6) refugee families every month





State Quarterly Meeting IRC Phoenix

Reporting Period: Dec 2016 – Feb 2017

Arrivals FY 2017

Reception & Placement

FFY2017 DEC 2016 ARRIVALS	FFY2017 JAN 2017 ARRIVALS	FFY2017 FEB 2017 ARRIVALS	FFY2017 TOTAL ARRIVALS	
42 Cases (110 Individuals)	19 Cases (37 Individuals)	13 Cases (28 Individuals)	188 Cases (525 Individuals)	
1 SIV (non-RP) Cases (2 Individuals)	0 SIV Cases (0 Individuals)	0 SIV Cases (0 Individuals)	1 SIV (non-RP) Cases (2 Individuals)	
Secondary Migrants		11 Cases (24 Individuals)		
Asylees		12 Cases (14 Individuals)		
Parolees		1 Cases (1 Individuals)		



FFY17 Arrival Countries Top Five

- Democratic Republic on Congo
- Somalia
- Iraq
- Syria
- Afghanistan



Resettlement Challenges

- Low resettlement numbers for remaining FFY
- Increase & fluctuating rental rates
- Electric not included (extra cost & training)
- Rental insurance required by some complexes
- Single mothers & family self-sufficiency



Successes

- In partnership with AZDHS & Maricopa Health Department, IRC has completed all health screenings for IRC backlog
- Community support for refugee resettlement is high



Employment Outcomes Dec 2016 – Feb 2017

- 193 Job Placements
- 143 State Funded (RSS/TAG-F/TAG-D) gained employment
- Average Hourly Wage \$10.10
- 90% of companies that hired offer Benefits



Health Programs

- •Bridges to Safety Domestic Violence Screening
- •Training to medical, mental health providers and future providers at ASU, PVCC, and GCC
- •Pathways to Wellness 5 groups conducted at schools and at the IRC office. Focused on adjustment support for teens, victims of human trafficking, and survivors of torture
- •Syrian Health Initiative RHS15 screening for Syrian arrivals



Micro-enterprise Program

- Provides start-up loans to new entrepreneurs.
- Provides loans for existing businesses looking to expand.
- Offers Technical Assistance before and after the loan.
- Creates jobs and a path to self-sufficiency.

IDA Progam

Savings Program – clients save and when they are ready to purchase they will receive match money to go toward the purchase.

- Car Loans
- Home Loans



Car Loans to Newly Employed Refugees

- Up to \$8,000 upon qualification
- Interest rate 9% with auto withdraw
- Max term 48 months



Credit Building Loans

Goal: Build Personal Credit History

Steps:

- Complete Financial Education Training
- Receive loan (\$100-\$300)
- Pay loan



Immigration and Citizenship FFY17 Dec-Feb

- Organizing over 16 citizenship classes and providing instruction to over 300 eligible students
- Completed over 250+ naturalization applications
- Outreach to civic leaders and foreign ambassadors for group immigration processing



IRC Community Events

- In December, IRC partnered with community donors to bring presents to newly arrived refugee families. This Holiday Giving Campaign brought \$70,000 dollars worth of gifts to refugees. Volunteers dedicated 3,000 hours to making this project successful.
- On January 30th, IRC hosted a group of 22 International Journalists studying at ASU, who wanted to learn more about IRC and what we do for Refugees in Phoenix.
- During the month of February, the Volunteer Income Tax Assistance Program worked with over 150 Refugees to prepare their income taxes.
- On February 23rd, IRC hosted a young group of ladies from the Kelly Key Club. These ladies helped sort donations and assisted in our Resettlement Shop.







Lutheran Social Services of the Southwest Refugee Focus Phoenix Resettlement and Employment Trends March 29, 2017





a program of Lutheran Social Services of the Southwest

Arrival Trends

- From December 2016 February 2017
- Refugee Arrivals: 164
- Cuban Parolees- CHEP: 30
- Secondary Migrants:11
- Asylees:0
- SIV: 12

FY 2017 PRM approved refugee arrivals: 1076

FY 2017 PRM revised refugee arrivals: 538

YTD 383 Refugee Arrivals – 155 to arrive this FY





Arrival Trends

Demographics:

- Arrived: Congolese, Iraqi, Syrian Somali, Eritrean,
 Burmese, Iranian, and SIV (Iraq, Afghanistan).
- Assured: Congolese, Somali, Iraqi, Eritrean,
 Burmese, Syrian, SIV (Afghanistan) and Iranians.











Assistance	MG	Refugee Program (RP)		
Туре		RCA	TANF	NC
Employable Caseload	195	18	48	14
Employed	133	12	26	9
Average Hourly Wage	\$10.28	\$9.77		
90-Day Retention		92%		
180-Day Employment	85%			

RF Employment Trends

Job Placements:

Managed labor in transportation/logistics

Hospitality and Customer Services

Manufacturing

Retail, Food & Beverage, ethnic restaurants

Uniform Linen supply/cleaning

Airport Security

Others (includes janitorial, garden supply, bakery



Program Highlights Volunteers

- 150 people have attended orientations to be volunteers, mentors, or cosponsors and 60 active December February
- 50 community members (ex. faith based groups) attended Refugee 101 sessions
- 1 full time intern, assigned to Women's Empowerment Program

Placements

Volunteer orientation sessions are held every month. Positions filled: ELT tutor, Computer tutor, adult-skill building classes (cultural orientation, tenant training, public transit training, health and safety classes, child safety training, financial literacy), Women's Empowerment Program Assistant, 1-on-1 public transit volunteers, field trip coordinators, Interpreters, Mentors and The Mission Continues Post 9/11 Veteran Fellowship



Mentor/Volunteer Support-Physics Success Story







Congregational and Community Support

- Lifting Hands International, a non-profit service agency, set up 26 apartments December - February
- Several LDS wards provided in-kind donations and one ward sponsored a refugee family
- 17 Churches/cosponsors supported refugee families in the last four months
- One church and one temple collected large donations of adult and children's school supplies





Christmas Project

23 Church sponsors participated!

183 families received gifts!



Children's Services

- 107 school enrollments from November through February
- Partnered with IRC and Catholic Charities for parent meeting Swift Branch Boys & Girls Club which included Glendale Elementary School District and 3 apartment complexes.
- Quarterly Safety Meeting at Canyon Pointe on December 21, 2016 with IRC, Phoenix PD, Alhambra School District and Apartment Complex managers.





Women's Empowerment Program (WEP)

- Computer and sewing classes
- Leadership Development
- Training: Child Care Providers, Direct Care Worker, Kith & Kin
- Health and nutrition classes monthly
- Library tour
- Driving permit preparation class (pilot program with <u>¬</u>women)

Nutrition and Gardening Maricopa County Department of Health

Garden planting with clients and Food Systems Coordinator

Nutrition class – also included visits to local ethnic, grocery stores









Intensive Case Management Program

Monthly African Dance and Drumming –
Partnership with AZ Rhythm Connection and
Catholic Charities

Women's Support Group – Includes crocheting, exercise, health classes













English Language Training Program

MARICOPA COUNTY

DECEMBER-FEBRUARY 2017

PROGRAM'S GOALS

- The program aims to provide English language training to refugees, paroles, asylum seekers and other eligible individuals.
- Class participation will improve clients' language skills, thus enhance their employability.
- Clients will be able to attend a class that fits their schedule.

CLASSES

This reporting period the program added 2 new to the 3 already existing locations.

- RF 5 classes, 6 tutor groups, about 20 volunteers
- ▶ IRC 3 classes, 2 tutor groups, 4 volunteers
- Harold Smith School 2 classes
- AARRC 3 classes
- Westwood Primary School 1 class

NUMBERS

New clients this quarter:

tested and placed in classes – 576

 attended classes – 361
 did not attend classes – 215

 (about 37%, 50% of whom are Basic or Literacy level)

Attended classes this quarter:

- 849 total
- 478 carried over from previous quarter
- ▶ 361 new clients

ATTENDANCE MONTHLY

- December 444 total
- January 504
- February 421

SUCCESSES AND CHALLENGES

Successes:

- newly adapted literacy curriculum
- large body of volunteers involved in tutoring
- 2 new locations

Challenges:

- the number of tested and placed new clients who do not show up for classes
- clients not being able to attend due to lack of bus passes
- clients' inability to obtain eyeglasses due to the lack of coverage





A Non-Profit Corporation (Consortium) to provide resources in the New American Community by fulfilling community needs.

Mohamed Ali Abukar, PhD m.abukar@somaliunitedcouncil.org 602 522 2100 (Office); 602 710 6911(Cell)

All pictures in this presentation are used only for educational purpose

NAC Updates: CREST Program



Community Relations Executive Seminar Training

CREST, a shorter version of the FBI Citizens Academy, is an opportunity to create partnership in understanding the rule of law and the great work the FBI does in protecting the American people from complex threats in an era of globalization and in an interconnected world.



CREST Program Community Empowerment



We strongly believe that the FBI CREST Program has empowered the New American Community to understand U.S. laws and law enforcement agencies and embrace positive social change.



CREST Program Community Empowerment



- CREST Session: February 22nd
- **Facilitator: COS Bjornstad**
- Topics: Civil Rights & Human Trafficking
- Was attended by fifty people from fourteen ECBOs.
- FBI COS Bjornstad has offered to answer any questions you may have on this great empowerment program.



Positive Impact



- Powerful, insightful and informative opening remarks were given by ASAC Colvin, encouraging CREST's participants.
- During the sessions, participants had the opportunity to interact with COS, SAs & ASAC getting clarification for any concerns, including preventing, identifying and addressing issues.



Police Advisory Board Annual Summit



R Phoenix Police community-oriented approach and community engagement are among the programs which works toward bringing refugee community and Law enforcement together to strengthen Public Safety for all.

Members of the Refugee Police Advisory Board



Community Gathering



- Community gathering for unity, emphasizing the community concern about the State Senate Bill 1468.
- District 24 AZ House of Representative Ken Clark gave a detailed explanation about the bill





Refugee School Impact Grant State Quarterly Meeting 03/29/2017



School Enrollments November 2017 – February 2017

Refugee Focus Totals: 107

November – 37

December – 3

January - 41

February – 26

IRC Totals: 171

November – 23

December – 28

January – 89

February - 31

AIRS Totals: 26

November – 15

December – 2

January – 4

February – 5

Catholic Charities Totals: 58

November – 16

December – 4

January – 23

February – 15



New Students and School Districts

362 students
enrolled in Metro
Phoenix Schools*

School Districts:

Alhambra Elem. – 99

Glendale Elem. – 68

Creighton Elem. – 2

Isaac Elem. – 5

Washington Elem. - 36

Balsz Elem. – 2

Glendale Union – 22

Phoenix Union – 37

Mesa Public Schools – 3

Paradise Valley – 4

Sequoia Choice – 7

Peoria Unified – 7



Parent Meetings – Phoenix



- Partnership between Refugee Focus and IRC, Alhambra Elementary School District, City of Phoenix, and the Phoenix Police Department
- The meeting was a follow up to one conducted last quarter concerning parent supervision and community safety



International Family Night





Held at Montebello K-8 School in Metro Phoenix



International Family Night



- Partnership between AESD, IRC, Welcome to America Project
- Transportation provided to families
- Clothing closet, food donations, haircuts



Student Adjustment Groups

- Led by two IRC clinicians with support from Interns
- Language specific, interpreters provided
- Support for new students and adjustment concerns
- Groups continue to be in high demand

- Successfully completed group at Alhambra HS last semester
- New groups at Central HS, Washington HS, Montebello School, Westwood School and Simpson School active this semester



Professional Development Training

Mesa Unified School District – 83

Alhambra Elementary School District – 179

Phoenix Union H.S. District – 64

Glendale Union H.S. District – 17

Paradise Valley Unified – 50

Teach For America – 12

AZ School Counselors Assoc. – 30

Total: 435 Schools Professionals





Training Evaluation Responses

(82.5% survey completion rate)

"I walked away with effective teaching strategies to implement in my classroom"

61.7% of School Professionals Strongly Agree

30% of School Professionals *Agree*

Overall, 91.7% of survey respondents agree that the training prepared them to better work with refugee students



Upcoming projects...

- Webinar trainings with Arizona Department of Education
- Summer programming planning
- Family wellness home visits





Area Agency on Aging, Region One Elder Refugee Program

Andria Cubero- Program Specialist Jolie Mbonyingabo- Director

Our Program



- Serve refugees over 60 years old
- Case management services
- Mosaic Senior Center
- Pre-Literacy and Citizenship classes

November 2016- January 2017

- Active clients:

November - 503

December - 513

January - 516

- 36 new clients enrolled
- 12 clients obtained citizenship



Updates- Case Management

- 14 clients assisted to purchase life insurance
- Donations from St. Elizabeth Ann Seton Church



Updates - Preliteracy Program



- 153 students enrolled in preliterate and citizenship classes
- 22 active volunteers, 789 hours logged (Nov'16-Jan'17)
- 9 classes, 5 locations (1 new class added)

Updates- Mosaic Center



Thanksgiving Celebration



Updates- Mosaic Center

Arizona Artists Guild









Andria Cubero andria.cubero@aaaphx.org 602-280-1054

Jolie Mbonyingabo jolie.mbonyingabo aaaphx.org 602-241-6170



Unaccompanied Refugee Minor Program (URMP)

The only program in Arizona that is entrusted by the Office of Refugee and Resettlement (ORR) to provide services to Unaccompanied Refugee Minors coming from areas of conflict or who are facing persecution and were forced to flee their homeland.

Who do we serve?



- Refugee minors from: 11 countries including; Afghanistan, Burma, Burundi, Congo, D.R. Congo, Eritrea, Guatemala, Honduras, Mexico, Rwanda and Somalia.
- Quarter: Served 46 URM
- Currently serving 49 URM Clients (Age Range: 7 to 20 years old)
- Pending 1 arrivals

Placements



- ▶ 36 live in Traditional Foster Homes
- ▶ 15 live in agency-assisted Independent Living apartments
- ▶ 2 Alternative Placements:
 - Therapeutic Foster Homes: Christian Family Care, Mosaic, and Devereux
 - Group Home Partner: House of Bliss

Education and Employment



Education

- **5** in Community Colleges
- ▶ 24 in High Schools
- ▶ **3** in Middle schools
- ▶ 1 Elementary
- ▶ 1 in a University

Employment

- ▶ 8 URMS are employed on a part-/full-time basis
- Employers: Amazon, car wash, fast food restaurants, grocery store, auto dealership

Training



- Youth Trainings
- Personal Safety
- Message of Hope/Feelings Exercise/Team Building/PREA
- Parent Training
- Chapter 21-AZ & ORR Licensing Requirements
- Maricopa County AttorneyTeam Speakers Bureau

Community Service Events

- Community Service Events
- Christmas Party





uritiesAZ.org





- Received 4 26" bikes from Arizona Helping Hands
- Received gifts from St. Jeromes Parish
- Received donations (sheets, blankets, paper & hygiene products)





Activities



- Activities
 - Jobs for Arizona
 Graduates
 (ongoing support)
 - ► Monthly meetings







RRP AMERICORPS VISTA PROJECT

MARCH 2017

VISTA HIGHLIGHTS: THE HOLIDAY ANGEL PROJECT

225 volunteers 880 hours 505 refugees 200 comforters 250 strollers
300 baby
blankets
300 towels
...and more!!!



VISTA HIGHLIGHTS: MLK DAY OF SERVICE

10 VISTA Members45+ Refugee Youth45+ Gift Bags

English Games
Arts and Crafts
Sports
Apartment Cleanup







VISTA HIGHLIGHTS: IMPACT STORY



Debe Campbell and Gil Alvidrez

AmeriCorps famous!



